# SENTRILOCK

## SUCCESS STORY



SentriLock Keeps Rockport Area Association of REALTORS® Moving After Disaster

#### **The Customer**

Rockport Area Association of REALTORS® is a regional MLS supporting over 280 members. Gina Setterbo, has been their Association Executive since 2014.

#### The Problem

In 2017, Hurricane Harvey hit Rockport, Texas. This took a toll on the real estate market, and it is still in recovery according to Setterbo. In Rockport, real estate is moving quickly, but listings are often scarce, which means REALTORS® move quickly to show properties.

### **The Solution**

Setterbo stated even as the real estate market remains in flux, it's a system that has consistently worked; it helps members retain clients and streamline their workflows.

Because of fast moving real estate inventory, it is extremely important to get fast assistance if there is an issue. "I sincerely appreciate everything about SentriLock. Not only the box but the customer service and our representatives," she said. "I cannot brag enough about the service we've received and am so thankful SentriLock has been our partner for the past seven years."

#### At a Glance

**Customer:** Rockport Area Association of REALTORS® **Problem:** After a devastating hurricane the Rockport needed a partner to help their members move quickly with the market **# of lockboxes deployed:** 501



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