

# SENTRIKey SHOWINGSERVICE®



MLS INTEGRATION	SELECT	PREMIUM	FEATURES SUMMARY
✓	✓	✓	<b>MLS Integration</b> Link between properties on the MLS and self-scheduling on the SentiKey® Real Estate website and app.
✓	✓	✓	<b>Self-Scheduling</b> Access the scheduling page and additional features on the SentiKey® Real Estate website and app.
✓	✓	✓	<b>Showing Request Notifications</b> Agent-defined notification settings to accept, decline, or propose a new time.
✓	✓	✓	<b>Showing Instructions</b> Set up and receive defined instructions for accessing the property, including alarm codes. If available, showing instructions from the MLS will be pulled and displayed automatically.
✓	✓	✓	<b>Team Schedules</b> Easily search for team members and view or manage their showings and calendars.
✓	✓	✓	<b>Showing Feedback</b> Automatically send and track feedback requests after a showing.
✓	✓	✓	<b>Automated Acceptance Scheduling</b> Enable your clients to automatically accept showing requests that fall within defined timeframes.
✓	✓	✓	<b>Training &amp; Support</b> Access online tutorials and how-to videos, or contact live support.
✓	✓	✓	<b>Activity Reports</b> Access market activity reporting (coming soon).
✓	✓	✓	<b>Multi-Showing Scheduling &amp; Routing</b> Receive itinerary and directions for the most efficient route based on scheduled times, property address, and starting location.
✓	✓	✓	<b>Showing Service Functionality Within the SentiKey® Real Estate App</b> Access the scheduling dashboard and additional features through the app.
✓	✓	✓	<b>Property Access Report</b> View all of your listing's accesses by agents, inspectors, photographers, and more (coming soon).
✓	✓	✓	<b>Client Roster</b> Manage current and previous clients, with the ability to assign them to a showing or listing and receive requests and confirmation status.
✓	✓	✓	<b>Listing Activity Report</b> View and export the total appointments; 7-day and 30-day trends; feedback; and graphs depicting overall rating and interest level rating.
	✓	✓	<b>Advanced Reports</b> Access market analysis and historic trend reporting (coming soon).
	✓	✓	<b>SentiKey™ Assistant for Mobile (SAM™)</b> Leverage AI to help automate your scheduling tasks.
	✓	✓	<b>ClientConnect App</b> Give your clients the ability to share calendars, their roster of properties, and give feedback on properties from a mobile app of their own.
	✓	✓	<b>Client Activity Tracking</b> Manage your time easier by tracking what stage your clients are at for each home they're interested in buying.
	✓	✓	<b>Client Calendar</b> Share a schedule or itinerary with your client (exportable to personal calendar).
	✓	✓	<b>Client Feedback</b> View and manage feedback from clients.
		✓	<b>Call Center Scheduling</b> Let SentiLock's Professional Call Center handle the challenges of managing your new, modified, or canceled appointments.