



ACCESS BY APPOINTMENT

The Access by Appointment feature in the SentiKey[®] Real Estate app gives your agents an extra layer of control over who can gain access to a home listing and when.

An Extra Layer of Control

While the SentiKey Real Estate app is a powerful and secure means of providing traceable access to a listing, some agents and homeowners may prefer an extra layer of protection. When a listed home is designated as Access by Appointment (ABA), a showing agent or other requestor must first schedule an appointment to gain access to the property. Access to the home is limited to only the scheduled agent, on the scheduled day, at the scheduled time.

Using ABA is simple. The showing agent would request the appointment through his/her normal process such as through a showing service or by contacting the listing agent directly. We are working with our third-party showing service partners to have appointment information transferred directly to us, thus eliminating the need for duplicate entry into both systems. If contacting the listing agent directly for the appointment, the listing agent will simply enter the appointment into the My Schedule section of the Sentikey Real Estate app or the website directly, and it's all set.



Your Customer Relationship Manager will guide you through the ABA setup process. The following items are some things to consider before ABA is enabled.

1. For the association to offer ABA to its members, the association must be app exclusive. This means that association members do not have SentiCards[®] and are not able to use SentiCards to access SentriLock lockboxes. In addition, the association must only have Bluetooth[®] REALTOR[®] lockboxes in their inventory.
2. For the ABA feature to work effectively, there are association settings that must be changed. This will impact membership and reciprocal regions. If the association would like to enable ABA, it should contact its CRM to discuss these changes.
3. Card reciprocity will be disabled for reciprocal regions. This means that SentriLock users outside of the association must use the SentiKey Real Estate app to access any lockboxes within the association.