

Open a Lockbox Key Compartment Using a CBS Code With Your SentriCard

The Call Before Showing (CBS) code is an additional code that may be required to access a lockbox key compartment. It is used when the listing agent wants to be notified about a showing prior to the actual showing date and time. Not all lockboxes are capable of using a CBS Code.

As the listing agent, you can use the SentriKey Real Estate app to enable/disable CBS mode. You can use this feature as long as you have permission from your association.

1. Insert your SentriCard in the lockbox.
2. On the lockbox keypad, press **Card** and **Code**.
3. Remove your SentriCard or press **FUNC + 3 + ENT**. The **CODE** light will blink.
4. On the Lockbox keypad, enter **CBS Code + ENT**. The key compartment will open.