

# Open a Lockbox Key Compartment Using the SentryKey Real Estate Mobile App (BLE)

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These instructions can be carried out on a BLE<sup>1</sup> lockbox only.

1. Launch the app on your device.
2. On the lockbox keypad, press **ENT**.
3. In the app, enter your PIN and tap **OK**, or use Touch ID / Face ID. The lockbox motor will begin turning and the lockbox key compartment will open.
4. On the popup screen, tap **Continue**.  

Note: If the key is missing, tap to toggle to **Key Missing**. Then tap **Yes** for **Key Missing on Android**. This will notify the listing agent.
5. On the **Listing Detail** screen, tap **Done**.

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<sup>1</sup> Bluetooth low energy; Bluetooth enabled