How to Install the SentriCard® Utility and Renew your SentriCard® for Mac

What is the SentriCard® Utility?

You will use the **SentriCard® Utility** and your SentriCard® Reader to renew your SentriCard® and access the **REALTOR® Lockbox Web Site**. Your SentriCard® contains authorization data that allows you to access lockbox key compartments, and it moves important data between lockboxes and the **SentriLock Server**. By using the **SentriCard® Utility** and a SentriCard® Reader to renew your SentriCard®, your SentriCard® access information can always be kept up to date. Use the instructions below to download and install the **SentriCard® Utility** and your SentriCard® Reader on a Mac.

Mac System Requirements

To install the **SentriCard® Utility**, you must have the following minimum requirements:

- • Internet Connection
- • SentriCard® Reader
- • Intel Based Mac
- • Safari 5 or higher/Firefox 3 or higher/Google Chrome
- • OS X 10.6.8 or higher (Snow Leopard)
- • Pentium 4
- • 512MB of RAM

How to Install the SentriCard® Utility for Mac

Use the following steps to install the **SentriCard® Utility** on a Mac:

1. Plug your SentriCard® Reader into a USB port on your Mac.
2. Use your web browser to go to http://www.sentrilock.com/files.
3. Double click on the **SentriCard® Utility 4 Free Download** button.
4. The file will download and automatically go into your **Downloads** list.
5. When it is finished downloading, open your **Downloads** list and double click on the **SentriCard® Utility 4** download to open the disk image.
6. Once the disk image opens, drag the **SentriCard® Utility** icon to the **Applications** folder.
7. Double click on the **SentriCard® Utility** in the **Applications** folder to launch it.
8. Insert your SentriCard® into the SentriCard® Reader.
9. The **SentriCard® Utility** will launch your default web browser and the **Login** page will appear with your **SentriLock ID** automatically filled in. Enter your password and press **Click to Login** to log into the **SentriCard® Utility**.
10. Select a permission and click **Submit** (if prompted).
11. Click the **Renew SentriCard®** button on the left hand side of the **Main Menu**. Be sure to leave your SentriCard® in the SentriCard® Reader during the renewal process. When the renewal is complete, you will receive a message in the **Status Bar** saying **Card Status: Connected**. Above the **Status Bar**, the web page displays the expiration date of your SentriCard®.

Get Help

If you have any difficulty installing the **SentriCard® Utility** on a Mac, please contact SentriLock Support for further assistance.

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