



SentriLock Call Center Vendor Integration

As a REALTOR® Benefits Partner, SentriLock stands by our “Technology Made Simple” initiative. We understand the importance of ensuring that our products enhance your members’ productivity and allow them to continue their current showing methods with little change in their daily routine.

SentriLock is proud of our vendor relationships and have developed a simple integration framework to allow call centers to retrieve our secure 1-day codes for showing agents without SentriCards. Call centers that are approved by your Association and Brokers have the ability to continue to service your members in the same manner as currently.

We would like to work with your current approved vendors to make the integration as seamless and transparent to your membership as possible.

Key Benefits:

- Easy for vendors to implement using the web-standard HTTPS protocol.
- 1-day code transmission is protected by SSL encryption, the same protocol that secures on-line banking transactions
- Allows any approved call center to retrieve 1-day codes quickly from SentriLock web servers.
- On-line approval of vendors on the SentriLock web site reduces paperwork and saves time.
- SentriLock security auditing ensures that call centers adhere to rules and guidelines regarding the distribution of 1-day codes.
- Brokers can continue to schedule showings as they currently do.

The Process:

- Association and Brokerages provide SentriLock a list of approved vendors.
- Association signs indemnification agreement allowing SentriLock to provide the integration framework to approved vendors.
- SentriLock will work with approved vendors to certify integration.
- Brokers enable authorized vendors via on-line click through agreement.
- Approved vendors are now able to provide secure 1-day codes for showing agents without SentriCards.

If your Association and Brokerages would like to take advantage of SentriLock’s Vendor Integration please contact Brent Borel at bborel@sentrilock.com, or direct line 513-618-5813.

